

## What to teach your children about 911

Do your children know how to get help in an emergency?

- Tell your children to call 911 in an emergency.
- Teach your children their address and telephone number as young as possible. Keep the address and telephone number posted by all phones in case they are unsure.
- Tell your children to answer all of the emergency operator's questions and to stay on the phone until they are told to hang up.
- Teach your children about the dangers of making prank 911 calls.

## What are the dangers of 911 prank calls?

Prank 911 calls are a waste of time and money and can also be dangerous. If 911 lines or responders are busy with prank calls, those with real emergencies might not get the help they need.

# 911

**USE IT, DON'T ABUSE IT**



For more information on Sask911,  
please call toll-free 1.866.757.5911  
Or visit [saskatchewan.ca/911](http://saskatchewan.ca/911)



# Sask911



***Emergency, Fire, Police, Ambulance***





# Call 911 for emergency service

*Fire, crime in progress and emergency medical services*

## What is 911?

911 is the universal number for emergency police, fire and emergency medical services. 911 is available in Saskatchewan 24 hours a day.

## When should I call 911?

Call 911 when people or property are in danger. Examples of 911 emergencies include a fire, a crime in progress, or a need for emergency medical services.

## Suppose I need the police but it's not an emergency?

If your complaint is not an immediate threat to life or property (such as a parking complaint, a noisy party, or lost and found articles) call the non-emergency number for the police in your community.

## Free emergency calling

Calls can be made free from payphones and cellular phones anywhere in Saskatchewan where cellular service is available. Simply dial 911.

## Tips for using 911

Remain calm and speak clearly. Identify which emergency service you require (police, fire or ambulance) and be prepared to provide the following information:

- What is happening?
- What is the location?
- What is your name, address and telephone number?

Please remain on the line to provide additional information if requested by the operator. **DO NOT HANG UP** until the operator advises you to do so.

## Text with 911

Residents who are deaf, hard of hearing or speech impaired can register their cellphones so they can communicate with Sask911 operators via text message. Contact your wireless service provider to register.

