

Industry Tip

Wrong Reference Number on IRIS Inspection Item Reminders

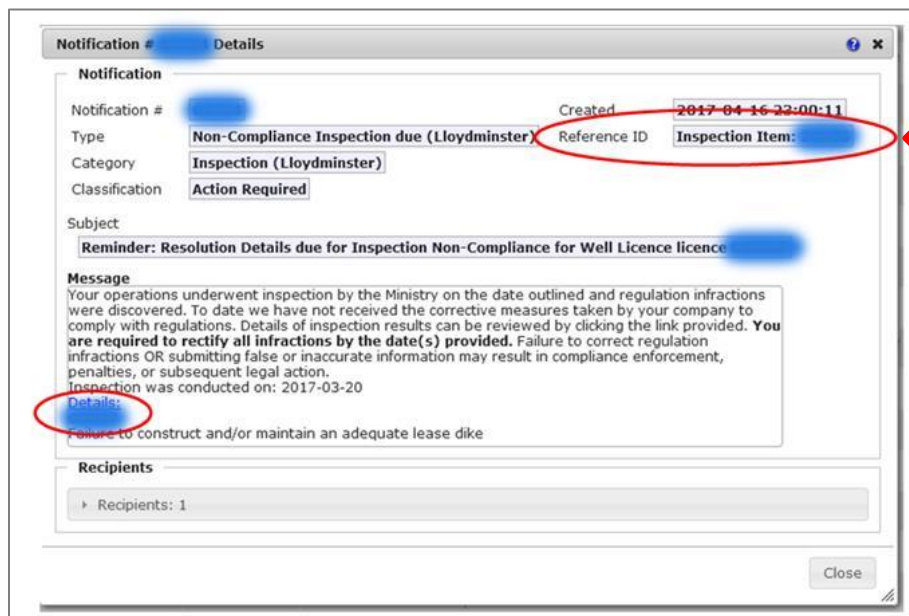
Date	Module/Application/Functionality	Notes
June 26, 2017	Inspection module	Initial release

Issue

IRIS is generating inspection reminder notifications with the wrong reference ID. As a result, industry users are being directed to the 'Inspection', rather than the 'Inspection Item.'

Description

Notifications with the subject "Reminder: Resolution Details due for Inspection Non-Compliance for Well Licence #####" have the wrong Reference ID. Although the field states 'Inspection Item' the number that appears is the 'Inspection Number' rather than the 'Inspection Item' number. As a result, when the user enters what they think is the 'Inspection Item' number into the 'Inspection Item Search' functionality in IRIS, a 'No results found!' message is returned.



The screenshot shows a notification window titled 'Notification # [redacted] Details'. The notification details include:

- Notification #: [redacted]
- Created: 2017-04-16 22:00:11
- Type: Non-Compliance Inspection due (Lloydminster)
- Reference ID: Inspection Item: [redacted]
- Category: Inspection (Lloydminster)
- Classification: Action Required
- Subject: Reminder: Resolution Details due for Inspection Non-Compliance for Well Licence licence [redacted]
- Message: Your operations underwent inspection by the Ministry on the date outlined and regulation infractions were discovered. To date we have not received the corrective measures taken by your company to comply with regulations. Details of inspection results can be reviewed by clicking the link provided. **You are required to rectify all infractions by the date(s) provided.** Failure to correct regulation infractions OR submitting false or inaccurate information may result in compliance enforcement, penalties, or subsequent legal action. Inspection was conducted on: 2017-03-20
- Details: [redacted]
- Recipients: 1

Although the 'Reference ID' field states 'Inspection Item', the number is for the 'Inspection' rather than the 'Inspection Item' that is due.

Action

To see the 'Inspection Item' click on 'Details.' This will take the user to the 'Inspection'. The user must search through all the related 'Inspection Items' for that inspection to find the 'Inspection Item' that has an upcoming due date.



Clicking 'Details' takes the user to the 'Inspection'. Search through the 'Inspection Items' related to the inspection to find the 'Inspection Item' that's coming due.

Questions?

If you have any questions, contact Petroleum and Natural Gas (PNG) Support at 1-855-219-9373 or at PNG.support@gov.sk.ca.