

## Industry Tip

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### IRIS Infrastructure Notifications Email Alerts Unavailable

Date	Module/Application/Functionality	Notes
February 28, 2017	Well and Facility Infrastructure Module; Notification Subscription Functionality	Initial Release

Users that subscribed to receive an email alert when new well and facility infrastructure notifications are available in IRIS are encouraged to review their notifications mailbox in the system.

A script that prompts IRIS to send an email to subscribers when new well and facility notifications are issued in the system is unavailable, and has been unavailable since February 2 when the new email alert subscription functionality was implemented. Although the notifications are available in IRIS, subscribers to the following notification types did not receive an email alert:

- Authorization Approved
- Authorization Expiry Date Changed
- Authorization Revoked
- Detailed Incident Submission Due
- Reminder: Detailed Incident Submission Due
- Inspection Item Updated
- Record of Inspection Item Updated
- Satisfactory Inspection
- Record of Satisfactory Inspection
- Non-Compliance Inspection
- Non-Compliance Inspection Due
- Reminder: Non-Compliance Inspection Due Warning
- Obligations Added/Changed
- Well Completion Exploratory Status Changed
- Well Confidential Period Changed
- Well and Facility Infrastructure Application Approved or Denied
- Well Licence Cancelled
- Well Licence Status Changes to Issued
- Well Licence Suspended

- Wellbore Cancelled

**Reminder:** These notifications are available in IRIS, and it is the responsibility of each Business Associate (BA) to monitor and act upon notifications as required, regardless of whether an email alert is sent to an individual user within the BA.

A fix for the email alert issue will be implemented on March 2, during IRIS’s regular monthly maintenance. Once the fix is in place, email alerts will generate for notifications posted to IRIS as of midnight March 2. In an effort to avoid confusion as well as cluttering user email boxes, old email alerts for notifications posted between February 2 and March 1 won’t be sent.

The Ministry of the Economy sincerely apologizes for the inconvenience this issue may have caused.

### Questions?

For assistance with...	Contact...
IRIS availability, Business Associate access and security, navigation, notification subscription set-up and permissions, as well as invoices, statements and collections, royalty rates, status and policy	<b>Energy and Resources (ER) Support</b> 1-844-213-1030 (toll free) <a href="mailto:er.support@gov.sk.ca">er.support@gov.sk.ca</a>
Drilling, licensing, well data submissions, volumetrics, valuation, core analysis, data extracts, authorizations, reservoirs, incidents, pipelines, inspections, the Enhanced Valuation Audit Program (EVAP), Enhanced Production Audit Program (EPAP)	<b>Petroleum and Natural Gas (PNG) Services</b> 1-855-219-9373 (toll free) <a href="mailto:PNG.support@gov.sk.ca">PNG.support@gov.sk.ca</a>